

## **Volunteer Role Description**

**Title:** Social Group Helper

**Expected Commitment:** 2 Thursdays a month,  
from 10.00am to 3.30pm for 3  
months or more

**Location:** The Oak Centre, Braunstone

**Responsible to:** Group Facilitator

### **About Us:**

Vista changes lives. We are the leading charity working with children and adults with sight loss in Leicester, Leicestershire and Rutland.

We are passionate about providing the very best services; in hospitals, at home, in residential care and in the community. Whether someone is newly diagnosed or has lived their whole life with reduced sight, Vista's specialist staff provide a vital lifeline to over 6,000 local people each year.

### **Primary Objectives:**

To assist the group facilitator in providing friendship, support and encouragement to people living with sight loss.

### **Responsibilities:**

- To help create a warm, friendly and welcoming atmosphere
- To make and serve early morning refreshments, laying tables, serving meals and helping to clear away afterwards
- To socialise with members of the group, taking part in activities as necessary
- To perform some guiding such as to and from transport as required

- To be reliable and have a genuine desire to make a difference to the lives of visually impaired people.

### **Qualities and skills we are looking for:**

- Good people and communication skills
- Enjoys meeting new people
- Good team player.

### **Support provided for you:**

- Visual Impairment Awareness training will be provided and take place at Vista
- Regular newsletters, updates and news from the Group Facilitators and/or Volunteer Manager at Vista
- Other training as identified
- Reimbursement of out of pocket expenses such as mileage or public transport costs.

### **We hope that by becoming a volunteer you:**

- Increase your own self confidence
- Meet new and interesting people
- Learn new skills that could be helpful for future employment opportunities or further learning.

### **Health & Safety:**

All volunteers will be expected to:

- Ensure that they comply with Vista's Health & Safety policy at all times
- Take reasonable care for the Health & Safety of themselves and others whom may be affected by their acts or omissions whilst volunteering.

**This volunteering opportunity is subject to a DBS check and 2 references.**

### **Next steps:**

Complete our volunteer application form

Email **[volunteering@vistablind.org.uk](mailto:volunteering@vistablind.org.uk)** or call **0116 249 8843**