

Job Description

Job Title: Leicester Ageing Community Connector

Department: Leicester Ageing Together

Reports to: LAT Programme Lead

Hours of work: Flexible, up to 37 hours per week

Place of work: Flexible, within LAT wards in Leicester City

Contract: Fixed term until end July 2020

Primary Objectives

1. To reduce the number of people aged 50+ in the relevant Leicester Ageing Together ward who are lonely or socially isolated by supporting the local people to locate and engage with them and help them connect with LAT partners, support services, community groups, schools and health professionals and in doing so promote their wellbeing and resilience
2. To support the development and empowerment of community groups, support services and the voluntary sector in the Leicester Ageing Together wards, in order to increase community connectedness and to further placed-based social action
3. To capture the learning around addressing loneliness and social isolation in older age

Main Duties

- a) To take an Asset Based Community Development (ABCD) approach to building communities and to the empowerment of local people to do whatever they can to make life better for themselves and for others - taking extra care to strengthen the involvement of older people
- b) To find and support the natural connectors out in the community, and mobilise them to find and support the older people in their neighbourhood that are isolated, or at risk of isolation
- c) To map and review voluntary and community sector activity and identify other existing community assets in their wards
- d) To develop strong partnership links and relationships with the voluntary sector, communities, interested individuals and key stakeholders including Police, Health, Social Care, Housing, Schools and advice agencies
- e) To support voluntary sector organisations to develop links and relationships with the community, to help develop community resilience
- f) To identify and promote models of good practice in relation to community initiatives
- g) To hold conversations with communities and individuals to identify local gaps in community initiatives
- h) To support the development of volunteering and social action activities
- i) To work with individuals to raise their awareness of what self-care, community assets and other social networks are and enable them to make use of them

- j) To act as a centre of knowledge and expertise regarding community building best practice
- k) To support the evaluation of the Leicester Ageing Together programme and the work of the Community Connectors through use of the Ageing Better Evaluation Common Measurement Framework (CMF) and through recorded reflective practice, build an understanding of how a Community Connector might best operate
- l) To work with local individuals, groups and services to build a sustainable future for community connection after the end of the project
- m) To work flexibly, including additional and unsocial hours from time to time to meet the needs of the role
- n) To undertake any other duties and responsibilities appropriate and relevant to this post or as directed
- o) To act within the law at all times.

JD revised June 2019



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Criteria	Essential	Desirable	How Identified
Qualifications and training	Educated to A level standard Minimum GCSE Grade 3 in English and Maths	Degree level qualification Community work or related qualification	Application form
Experience	Experience of community development work Working in a team Working on own initiative	Experience of Asset based community development work Experience of work in/with adult social care and/or GP practices Experience of complex partnership working	Application form Interview
Skills and Knowledge	Knowledge of and ability to use a range of tools to support ABCD activity Excellent verbal and written communication skills A natural team player Ability to work on own initiative and manage own work priorities Knowledge of partnership working	Fluency in a locally relevant community language, in addition to English	Interview
Personal Qualities	Ability to motivate themselves and others Persuasive Imaginative and innovative	Ability to work outside standard working hours on occasion	Interview