



# Living at New Wycliffe Home



Discover our residential homes

[www.vistablind.org.uk](http://www.vistablind.org.uk)

## Our home

**New Wycliffe Home provides high quality residential care to older people with a sensory impairment and people living with dementia.**

Situated in Rushey Mead, just three miles from the city centre, New Wycliffe Home offers an attractive, spacious home set back from the main road in beautiful surroundings. We are a Department of Health Beacon Site for dementia-friendly environments.

With warm and welcoming lounge areas, comfortable en-suite bedrooms and lovely views of the garden, you can be sure you will enjoy spending time here. Our Cyber Café is a place for our residents to come along and browse online or Skype their families.

Our dedicated, highly-trained team are committed to providing the highest standards of care in a safe, comfortable, 'home from home' environment. We are passionate about the care we provide and committed to improving the lives of our residents.



### Meet Terry...

**"I am very comfortable and I am looked after very well here. I am blind and people know this and help me."**





## Making the right choice

**We know that choosing the right care home is an important decision.**

Our management team are experienced in helping families to make these decisions and help understand their rights and choices.

We will meet with you and others responsible for your care, such as Adult Social Care Services, your carer or relatives, to fully assess your needs and requirements to make sure that we can meet them.

We can also talk through any questions you may have about life at New Wycliffe.

## A great place to live

We aim to provide a warm, calming environment to improve the quality of life for our residents, empowering them to feel more connected and less lonely. Our home and grounds have been designed with visual impairment in mind, with colour coded areas and specially designed handrails to help our residents navigate their way around.

We encourage residents to bring pictures, personal items or small items of furniture to make their room feel more like home. We have a spacious living room where residents can take part in activity sessions and socialise with others, as well as a second cosy sitting room which offers a quiet place to relax.

Our vintage-style sweet shop sells a variety of traditional confectionery to our residents, their families and friends. The sweet shop aims to enhance the lives of residents living at the home and stimulate their memories with tastes from the past.

You can enjoy a stroll through our garden, which has been designed to meet the needs of older people with sight loss and dementia, featuring a quiet seating area that offers a place of tranquillity for residents and their family or friends. The garden includes an attractive water feature, a large wooden summer house and bird aviary, which are all very popular with our bird and garden enthusiasts.

## Diet and nutrition

Our friendly kitchen team provide nutritious meals, catering to specific dietary requirements and ethnic tastes. We know how important a good diet is to the well-being of our residents. Dinner is served in our newly refurbished lounge and open-plan dining area and we have a fully licensed bar and trained nutritional support staff.

## Activities tailored around you

We offer a wide range of activities with our own transport for trips to the theatre and local restaurants. We also hold regular keep fit classes, quiz days, snooker and have in-house entertainment which changes each week, all run by our friendly team at the home.





## Faith communities and cultural needs

Our staff will ensure that your cultural and spiritual needs and wishes are met. The home has an interdenominational chapel in which services of worship are held. Ministers of religion pay regular visits to the home, and local ministers or visitors from your place of worship are most welcome.

**For those who enjoy a bit of pampering, there's a lovely salon where visiting hairdressers can work their magic, whilst you sit back and relax.**

## A welcoming environment

We welcome visits from family and friends. Our home is your home too, so whether it's to take part in an activity or join a meal, we encourage families to become a part of our community. There are many opportunities for families to come along to fetes, events, coffee mornings and more.



## Specialist provision for people with sight loss

**Vista is the leading local charity providing specialist support and services to people with sight loss in Leicester, Leicestershire and Rutland.**

Our dedicated care team have all undertaken specialist training in the areas of visual impairment and mobility, and are able to respond appropriately to individual needs. We are able to support all eye conditions, including diabetic retinopathy, macular degeneration, cataracts and the use of eye drops.

We have an enthusiastic team of volunteers who run regular reading groups to keep you up to date with the latest news. A range of daily living aids can be ordered from our shop catalogues.

Vista's qualified rehabilitation officers specialise in working with people who are blind and partially sighted and work alongside our care team to provide further support and guidance.





## A personal support plan

**In order to plan the best support possible, we ask all residents to participate in a full assessment, identifying all health and social care needs.**

Together, we can agree an individual support plan based on lifestyle and care needs; this provides our staff with a detailed plan to follow. We encourage residents to maintain independence and freedom whilst providing round the clock support and peace of mind to improve their quality of life.

Families or carers can have as much involvement in the support plan as they want to, we ask families to provide as much information as possible to ensure that we can make the transition as smooth as can be from home to home.

The plan will also have input from other health and care professionals as appropriate and will be reviewed and updated regularly to reflect the resident's needs.



### Meet Betty...

**“It is everything I would like in my own home especially the company of the other people.”**

**If you require the information in this brochure in an alternative format (e.g. large print, audio or Braille) or in an alternative language, please contact Vista on 0116 249 8839.**

**Get in touch with us**

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